# Your Citizen Voice: Calton

## **Project Information**

### The Neighbourhood Infrastructure Improvement Fund is about to go live!

Glasgow's Neighbourhood Infrastructure Improvement Fund has made £1 million available for infrastructure improvements. We want to know what your priorities and ideas for how the fund should be spent in your area are.

To gather people's views, leaflets and voting boxes will be available in public spaces across neighbourhoods. All you have to do is pick up a card, fill it in, and drop it in the voting box. And if you would prefer to take part online, a QR code on the leaflets and posters links to the digital survey.

### A System for Citizen Participation

Glasgow City Council's Centre for Civic Innovation has been working with more than 200 citizens, colleagues and local partners to co-design a new way of working in neighbourhoods. We aim to amplify the voice of our citizens through participatory democracy and allow Area Partnerships to make decisions based on the opinions of as many local people as possible.

This is about creating a system to let the council hear your citizen voice!

#### Testing the system

We will be using the Neighbourhood Infrastructure Improvement Fund in order to test this system. Before expanding citywide, we are running a pilot over the next 18 weeks in two Wards of the city - Calton and Greater Pollok. In both Wards we will be asking citizens for their opinion on how £1 million of infrastructure investment is spent in their neighbourhood.

During the 19-week process, there will be two rounds of engagements accessible in person and online with specialist teams set up to support the process.

The aim of the pilot is to test the system prototype co-designed over several months and deliver a process that works better for our citizens, creates stronger relationships locally and makes better use of council resources. The pilot will test different methods and timelines from the norm to understand what is achievable: this will include a period for online surveys of between three and four weeks which is shorter than the recommended period in current guidelines. This process will be supplemented with additional in-person and in-place activity. Rather than having infrequent, prolonged consultations, this is intended to have shorter, more regular feedback loops with citizens based on our research and previous engagement.

The process we will be testing has 2 rounds where we need to hear your citizen voice:

**Part One** aims to understand the infrastructure themes that are important to you in Calton. You will also be able to submit ideas on how the money should be spent in your neighbourhood. <u>This will run from 23rd June - 14th July.</u>

**Part Two** will share a final list of options for you to vote on to tell us how the money should be spent in your neighbourhood. <u>This will run from 2nd September - 1st October.</u>