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**Glasgow Winter Wonderland Debrief 2025 – Community Feedback**

**Summary**

Date: 5 February 2026

**Attendees**

- Frankie O'Rourke – NRS Events
- Andy McColl – NRS Events
- Tracey Boyle – NRS Events
- Geraldine Nicholson – NRS Events
- Jo Shoba – Calton CC
- Tricia Fort – Calton CC
- Arthur McJimpsey – Calton CC
- Jennifer McCarey – Local Resident

	Areas for Improvement	What Worked Well
Communication and Engagement	<ul style="list-style-type: none"><li>- Advance communication was considered inadequate.</li><li>- No real-time contact number was available for residents.</li><li>- Pre-event information did not match the operational setup.</li><li>- No Environmental Health contact availability during the Christmas break.</li><li>- Residents had limited means to raise or resolve issues.</li><li>- Expectations for support via any future phone line should be clarified.</li></ul>	
Park Access and Park-Related Issues		
Traffic and Transport		
General Impact	<ul style="list-style-type: none"><li>- Overlapping amplified music from multiple ride PA systems created excessive</li></ul>	Residents noticed a clear improvement on the day when amplified music was

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	<p>noise.</p> <ul style="list-style-type: none"><li>- Noise levels caused significant disturbance for residents.</li><li>- Reported negative impact on residents' wellbeing due to the duration of the event.</li><li>- Early-morning delivery noise (around 06:30) from waste, brewery and bakery vehicles.</li><li>- Generator noise caused issues until it was relocated.</li><li>- Loud music from the bar, particularly from the gable end.</li><li>- The event disrupted family life for residents over the Christmas period.</li><li>- Repeated request for no generators on Greendyke Street at future events.</li><li>- Concerns regarding the overall length of the event.</li><li>- Preference for non-amplified entertainment options such as choirs or brass bands.</li></ul>	<p>reduced.</p>
Any Other Issues		